

UPDATE

Telemedicine and Oral Cancer: How Technology is Changing Paradigms

Eskandar KIROLOS

Helwan University - Faculty of Medicine and Surgery, EGYPTE

Corresponding author: 18058@stemegypt.edu.eg submitted May 5, 2023; accepted September 24, 2023; published online December 27, 2023

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KEY WORDS

Telemedicine; Oral cancer; Access to healthcare; Cost-effectiveness

Abstract

Oral cancer is a serious and potentially life-threatening disease, an early detection is crucial for successful treatment. The use of technology to provide remote medical care, has gained increasing attention as a potential tool to improve oral cancer screening and diagnosis. This literature review aims to assess the current state of research on the effectiveness of telemedicine in detecting oral cancer. The review analyzes studies that investigate the accuracy of telemedicine in detecting oral cancer, as well as its feasibility and cost-effectiveness.

The findings suggest that telemedicine can be an effective means of detecting oral cancer, particularly in underserved populations where access to healthcare may be limited. However, the review also highlights some challenges and limitations of telemedicine in this context, such as the need for adequate training of healthcare providers and the potential for technical issues. Overall, this review suggests that telemedicine has the potential to play an important role in improving oral cancer screening and diagnosis, but further research is needed to fully understand its benefits and limitations.

Introduction and the text

Oral cancer (OC) poses a significant global public health concern, with around 300,000 new cases diagnosed annually [1]. Early detection is crucial for successful treatment, but many cases are diagnosed at a late stage, which can significantly impact patient outcomes. One of the major barriers to early detection of OC is limited access to healthcare, particularly in underserved populations [1]. In telemedicine, the use of technology to provide remote medical care, has gained increasing attention as a potential solution to this problem. Telemedicine has been used successfully in various medical fields, including dermatology and ophthalmology, and has shown potential for improving access to care in rural and underserved areas. In the context of OC, telemedicine has the potential to improve screening and diagnosis rates, particularly in areas where access to oral health specialists is limited [2].

This literature review aims to assess the current state of research on the effectiveness of telemedicine in detecting OC, analyzing studies that investigate the accuracy, feasibility, and cost-effectiveness of telemedicine in this context. The review will also highlight some challenges and limitations of telemedicine in OC screening and diagnosis [3].

Methodology

A systematic approach was employed in this literature review, adhering to the PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) guidelines, to compile pertinent articles and studies pertaining to the effectiveness of telemedicine in OC detection. A comprehensive search was conducted in reputable databases, including PubMed, Google Scholar, Scopus, and Web of Science, utilizing specific keywords, such as «telemedicine,» «oral cancer,» «oral cancer screening,» «telehealth,» and «remote diagnosis,» to ensure comprehensive coverage of relevant literature.

The inclusion criteria for the studies considered in this review consisted of three components: (1) publications in the English language, (2) studies focusing specifically on telemedicine applications in OC screening and diagnosis, and (3) studies reporting on the accuracy, feasibility, and cost-effectiveness of telemedicine in detecting OC. During the search phase, 35 articles were retrieved from the specified databases. To eliminate duplicate references, a meticulous examination of the references was conducted, resulting in a final selection of 28 unique articles that met the inclusion criteria and were subsequently included in the review.

Eligibility of the 28 selected articles was rigorously evaluated through a comprehensive assessment of their titles, abstracts, and full texts.

Overall, this literature review aims to present a comprehensive assessment of telemedicine's capacity to enhance OC detection, providing a clear understanding of its potential benefits and limitations.

Results: as a result, all 28 articles were found to align with the established inclusion criteria, warranting their inclusion in the review.

Discussion

I.PATIENT-SPECIFIC FACTORS THAT INFLUENCE THE SUCCESS OF TELEMEDICINE FOR OC SCREENING AND DIAGNOSIS

The success of telemedicine in detecting OC depends on various patient-related factors, including access to technology, patient preferences, and demographics. Access to technology is a critical factor for the success of telemedicine in OC screening and diagnosis. Patients must have access to reliable internet connections and devices with videoconferencing capabilities, such as smartphones or computers, to participate in telemedicine consultations. However, access to technology can be a challenge in some populations, particularly in rural or low-income areas. In these cases, alternative approaches, such as using community health workers or mobile health clinics, may be necessary to confirm that patients can access telemedicine services [4].

Patient preferences are yet another fundamental consideration to contemplate when implementing telemedicine for OC detection. Some patients may prefer in-person consultations and may be hesitant to participate in telemedicine. Others may prefer the convenience and flexibility of telemedicine consultations, particularly those who live far from healthcare facilities or have mobility issues [5]. Understanding patient preferences and addressing any concerns they may have is essential to certify that telemedicine is accepted and used effectively.

Demographic factors, such as age, gender, and race/ethnicity, can also influence the success of telemedicine in detecting OC. Older adults, for example, may be less familiar with technology and may require additional support to participate in telemedicine consultations [6]. Women and members of certain racial/ ethnic groups may also be more likely to seek preventive care and participate in OC screening, which could impact the uptake and effectiveness of telemedicine in these populations.

Another important patient-related factor to consider in the context of telemedicine for OC detection is patient health literacy. Health literacy refers to an individual's ability to obtain, process, and understand basic health information and services needed to make appropriate health decisions [7]. Patients with low health literacy may have difficulty understanding the purpose and process of telemedicine consultations, which could impact their willingness to participate and the effectiveness of the consultations. Healthcare providers must ensure that patients understand the purpose and benefits of telemedicine consultations and provide adequate support to those with low health literacy to ascertain that they can fully participate in the consultations. Patient comfort with technology is also an important consideration when implementing telemedicine for OC detection. Patients who are uncomfortable with technology may struggle with the technical aspects of telemedicine consultations, such as setting up videoconferencing software or using a microphone [8]. Healthcare providers can address this issue by providing training and support to patients before the consultation and ensuring that they have access to adequate technical support during the consultation.

Finally, patient privacy and security concerns are important considerations when implementing telemedicine for OC detection. Patients must feel confident that their personal and medical information is secure during telemedicine consultations. Healthcare providers have a paramount responsibility to ensure the utilization of robust technology platforms with stringent security measures and meticulous adherence to relevant privacy regulations. This vigilant approach is imperative to safeguarding patient confidentiality and preserving their privacy. [9].

II.PROVIDER-SPECIFIC FACTORS THAT CAN AFFECT THE EFFICA-CY OF TELEMEDICINE IN IDENTIFYING OC

In addition to patient-related factors, there are several professional-related factors that can impact the effectiveness of telemedicine in detecting OC. These factors include healthcare provider training and experience, the use of standardized protocols and guidelines, and the availability of diagnostic tools and technology [10]. Healthcare provider training and experience is a critical factor in the success of telemedicine for OC detection. Providers must have the knowledge and skills to conduct remote consultations effectively and accurately identify suspicious lesions. Adequate training in telemedicine and OC detection should be provided to healthcare providers to validate that they can effectively use telemedicine to screen for and diagnose OC.

The use of standardized protocols and guidelines is also important for the success of telemedicine in detecting OC. Utilizing standardized protocols plays a pivotal role in promoting consistent screening and diagnostic procedures among healthcare providers, effectively mitigating the potential risks of errors or discrepancies in the detection process. Guidelines can also help providers determine whether patients need telemedicine consultation or in-person visits [11]. The availability of diagnostic tools and technology is another important professional-related factor to consider in the context of telemedicine for OC detection. Providers must have access to high-quality imaging tools and other diagnostic technology to accurately detect suspicious lesions during telemedicine consultations. Remote access to diagnostic tools such as intraoral cameras or mobile dermatoscopes can improve the accuracy of remote OC screening [12]. Another crucial professional-related aspect deserving attention pertains to the involvement of multidisciplinary care teams in telemedicine for OC detection. Such a team may encompass healthcare experts from diverse domains, including dentists, oral surgeons, pathologists, Ear, nose and throat specialist, dermatology specialists, maxillofacial surgeons, and radiologists. Collaboratively, these professionals can utilize telemedicine to conduct comprehensive assessments and render precise diagnoses. Embracing a team-based approach can further guarantee that patients receive well-coordinated care and pertinent referrals to specialists when deemed necessary [13]. Additionally, the quality of the telemedicine platform utilized for OC screening is a pivotal professional-related consideration. The platform should feature an intuitive interface that is easily navigable, enabling seamless audio and video interactions between patients and healthcare practitioners. The compensation framework for telemedicine consultations constitutes another significant professional-related aspect that necessitates examination.

Healthcare practitioners must be duly remunerated for telemedicine consultations to assure their motivation to provide these services [14]. Furthermore, reimbursement policies should be structured in a manner that does not impede patient access to telemedicine consultations, for instance, by avoiding out-of-pocket expenses for patients or restrictions to specific geographical regions. Additionally, regulatory and legal considerations exert an influence on the utilization of telemedicine for OC detection. Medical professionals must adhere to applicable regulations and laws concerning telemedicine, encompassing state licensure prerequisites and data privacy statutes [15]. Furthermore, they should ensure the presence of appropriate liability insurance coverage for telemedicine consultations, safeguarding both themselves and their patients in the event of untoward incidents.

III.SYSTEM-RELATED FACTORS

Effective telemedicine for OC detection requires a reliable and robust system that can support high-quality consultations between patients and healthcare providers. In this section, we will discuss some of the key system-related factors that can impact the success of telemedicine for OC detection. One of the most important system-related factors to consider is the availability and access to technology. Patients and providers need access to reliable internet connections, webcams, and other equipment to participate in telemedicine consultations. Without this technology, patients may not be able to access the care they need, and providers may not be able to offer effective diagnoses and treatment plans [16]. Another important system-related factor is the quality of the telemedicine platform used for OC screening. The platform should have a user-friendly interface that is easy to navigate, and it should allow for high-quality audio and video interactions between the patient and healthcare provider [17]. The platform should also have secure data transmission and storage capabilities to ascertain patient privacy and compliance with regulatory requirements.

The availability and reliability of the telecommunications infrastructure is another important system-related factor to consider. In some areas, particularly rural or remote regions, access to high-speed internet may be limited or unreliable, which can impact the quality of telemedicine consultations. Data management and interoperability are important system-related factors that can impact the success of telemedicine for OC detection [18]. The telemedicine platform should be able to integrate with electronic health record systems and other clinical information systems to uphold that patient data is captured accurately and can be easily shared with other providers as needed. The role of artificial intelligence (AI) and other advanced technologies in telemedicine for OC detection is another important system-related factor to consider. Al algorithms can be used to analyze patient data and images to help identify signs of OC, which can improve the accuracy of diagnoses and reduce the need for invasive procedures [19]. The cost of telemedicine consultations is an important system-related factor that can impact patient access and utilization. Providers should ensure that their telemedicine services are affordable and that patients are aware of any potential costs associated with telemedicine consultations. The scalability of telemedicine services stands as another pivotal system-related consideration. With the increasing adoption of telemedicine, healthcare organizations must possess the capability to expand their services in response to growing demand [20].

This may necessitate investments in additional infrastructure and technology, alongside modifications to staffing and workflow procedures [21]. Patient engagement and education also hold significance as a system-related factor that can influence the effectiveness of telemedicine in OC detection. Healthcare practitioners should endeavor to enlighten patients about the advantages of telemedicine and how to proficiently utilize the technology during consultations [22]. Equally important is the availability of technical support and training for both Physicians and patients. Clinicians should have access to technical assistance to troubleshoot any telemedicine-related issues, while patients should receive adequate training to ensure adept utilization of the telemedicine platform [23].

IV.CANCER STAGE AND TELEMEDICINE-BASED OC DETECTION

The OC is a complex disease that can present in various manifestations, and there are several cancer-related factors that can impact the effectiveness of telemedicine for OC detection. In this section, we will discuss some of the key cancer-related factors that clinicians and healthcare organizations should consider when implementing telemedicine services for OC detection.

The effectiveness of telemedicine in detecting advanced stages of OC may be compromised, as these stages often necessitate more invasive procedures and imaging tests that cannot be conducted remotely [24]. Conversely, early stages of OC may also pose challenges in detection due to the absence of specific clinical, radiological, or biological signs, potentially leading to misidentification with other benign pathologies. Thus, telemedicine exhibits limitations in detecting OC regardless of the disease stage. Additionally, regardless of the type of imaging and/or diagnostic tests required for an accurate diagnosis, in-person visits remain essential.

The type and localization of OC do not significantly impact the effectiveness of telemedicine. In most cases, as with in-person visits, complementary diagnostic tests requiring the patient's physical presence are necessary. Only when the cancer exhibits very distinct and suspicious characteristics, such as induration, sustained ulceration, or an aggressive appearance in the oral mucosa, can immediate referral of the patient for the appropriate therapeutic approach (surgical excision) occur without the need for additional tests that could delay confirmation [25]. Otherwise, confirmation of the diagnosis must rely on histologic findings. Consequently, the limitations of telemedicine in OC screening may arise from the potential delay of the teleconsultation rather than being influenced by the cancer's stage, type, or localization. This drawback may similarly apply to conventional in-person visits.

The size of the cancer is another important cancer-related factor that can impact the effectiveness of telemedicine for OC detection. Smaller cancers may be more difficult to detect using telemedicine, as they may not be visible on a webcam or may require more specialized imaging tests [26].

The type of cancer is another cancer-related factor that can impact the effectiveness of telemedicine for OC detection. There are different types of OC, including squamous cell carcinoma, adenocarcinoma, and melanoma. Each type of cancer may require different diagnostic tests and treatment approaches, which may impact the effectiveness of telemedicine.

The consideration of demographic factors holds paramount importance when healthcare providers undertake the design and implementation of telemedicine services for OC detection. Notably, the presence of pre-cancerous or dysplastic lesions within the oral cavity represents a critical cancer-related factor necessitating attention. These lesions may not be visibly discernible through a webcam or may mandate more specialized imaging tests, warranting meticulous consideration during telemedicine consultations. Moreover, their existence may serve as an indicator of heightened risk for future OC development [27].

Furthermore, patient demographics emerge as another salient cancer-related factor significantly influencing the effectiveness of telemedicine for OC detection. For instance, older adults, being more susceptible to OC, may present distinctive challenges due to their potentially limited experience with telemedicine technology [28]. As such, medical staff should meticulously account for these demographic aspects while devising and implementing telemedicine services for the detection of OC. In conclusion, the comprehensive understanding and incorporation of demographic factors into the design and execution of telemedicine services are pivotal for optimizing OC detection outcomes. By acknowledging and addressing these factors, healthcare providers can tailor telemedicine interventions to effectively cater to the diverse needs of patients and enhance the overall success of OC detection efforts.

V.CONCLUDING REMARKS FOR THE FUTURE OF TELEMEDICINE AND DETECTION OF OC

Telemedicine shows promise in the early detection of OC. Patient-related factors such as age, sex, and education level can affect their willingness to use telemedicine for screening. Professional-related factors, such as the level of experience and training of healthcare professionals, can also impact the effectiveness of telemedicine in detecting OC. Furthermore, system-related factors like the cost of technology and the availability of internet connection can affect the accessibility and feasibility of using telemedicine for screening. Lastly, cancer-related factors like the stage of the cancer and the location of the lesion can also impact the efficacy of telemedicine in detecting OC.

Despite the potential benefits of telemedicine in OC screening, more research is needed to address the limitations and challenges associated with this approach. Future studies should investigate ways to improve patient acceptance and adherence to telemedicine-based screening programs. Additionally, the development of standardized guidelines and protocols for telemedicine screening can help ensure the accuracy and reliability of diagnostic outcomes. Furthermore, research should focus on the cost-effectiveness and sustainability of telemedicine for OC screening, especially in low-income and underserved populations.

In conclusion, telemedicine has the potential to improve early detection and oral screening cancer. However, successful implementation of telemedicine in clinical practice requires addressing patient, professional, system, and cancer-related factors. Moreover, it is crucial to carry out epidemiological studies that experience telemedicine on patients with oral cancer risk to assess its effectiveness. By addressing these factors and the limitations of current research, telemedicine-based screening can become a viable and effective tool for OC screening.

Conflicts of interest

The author have no conflicts of interest to declare.

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